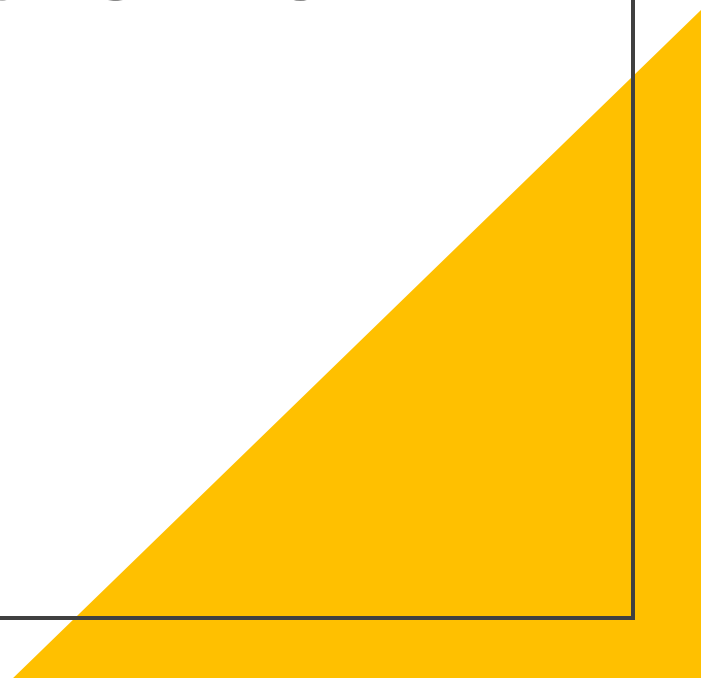


Considering COVID: Impact and Implications for Clinic

OPACC, October 28th, 2020





Introduction

- Started as an RN on 8A in 2004
- Worked as a contact nurse with the Solid Tumour Team and the L/L Team
- Covered as Interim Manager on 8A
- Started as Clinical Manager of Haematology/Oncology Outpatient Programs in 2018



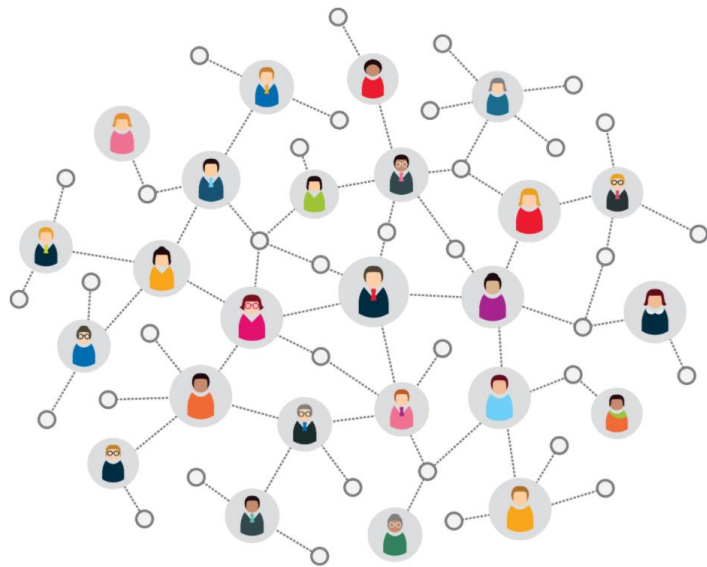
At home

- February 2020- Family Trip to the DR
- March 2020- COVID swab at a community hospital
- March 2020- School closes, community shutdown, etc.

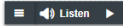


- Pivoting to virtual visits where possible
- Limiting the number of caregivers
- Increased screening at the entrance of the hospital
- Masks for health care providers for all patient care
- Outbreak in Haem/Onc in April
- Increased PPE for staff to include eye protection
- Masking for patients and caregivers
- Missing OPACC in hospital

Navigating COVID Updates



- How did you keep up with ongoing updates?
- Team Huddles
- TownHalls
- Practice/Process Updates



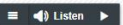
Coronavirus disease 2019 (COVID-19)

By SickKids staff

Find information about coronaviruses and COVID-19. Learn about the signs and symptoms of the virus, who is at greatest risk, how it is spread, how it is diagnosed and how to prevent spread of the virus. Also find out what to do if you think your child may have COVID-19 and what to do if they have been diagnosed with the virus.

Key points

- Most people who become ill with COVID-19 will recover on their own.
- COVID-19 is an infection caused by SARS-CoV-2, a respiratory virus which spreads mainly through close contact with an infected person.
- There are things you can do to lower your risk of getting COVID-19, such as washing your hands frequently, not touching your face and



COVID-19: Frequently asked questions

By SickKids staff

The COVID-19 pandemic and social distancing restrictions are impacting the well-being of caregivers and their children. Here are some of the common questions and concerns that caregivers have and some suggestions on how to cope with them.

Key points

- The mental health and well-being of children and their caregivers are being negatively impacted by the COVID-19 pandemic.
- Many families are struggling with similar issues. As a caregiver there are things you can do to help yourself and your children cope.
- As a caregiver remember to take care of yourself and try taking just one day at a time.



AboutKidsHealth



HOW ARE WE KEEPING YOU SAFE DURING COVID-19

Tips to help keep you and your child safe

SCREENING & TESTING



Pre-appointment screening phone calls



Entrance screening



In-clinic screening



Testing of people at high risk of COVID-19

COVID-19 Self-Screening Form

Important reminder


Visitor restrictions are in effect:

- One family caregiver for clinic visits, for surgery, or the emergency department
- Two family caregivers for patients admitted to the hospital
- Siblings and other visitors are not allowed but some exceptions apply

Visit www.sickkids.ca for more information.

Next

Front Entrance Screening

A large yellow triangle is positioned in the bottom right corner of the slide, partially overlapping the white box containing the text.

**PROVIDING
PPE**



Masks for patients
and caregivers



PPE for all
clinical staff



Masks for
non-clinical staff
and visitors

**PRACTICING
SAFE
DISTANCING**



In the
elevators



2-metre stickers
for lines

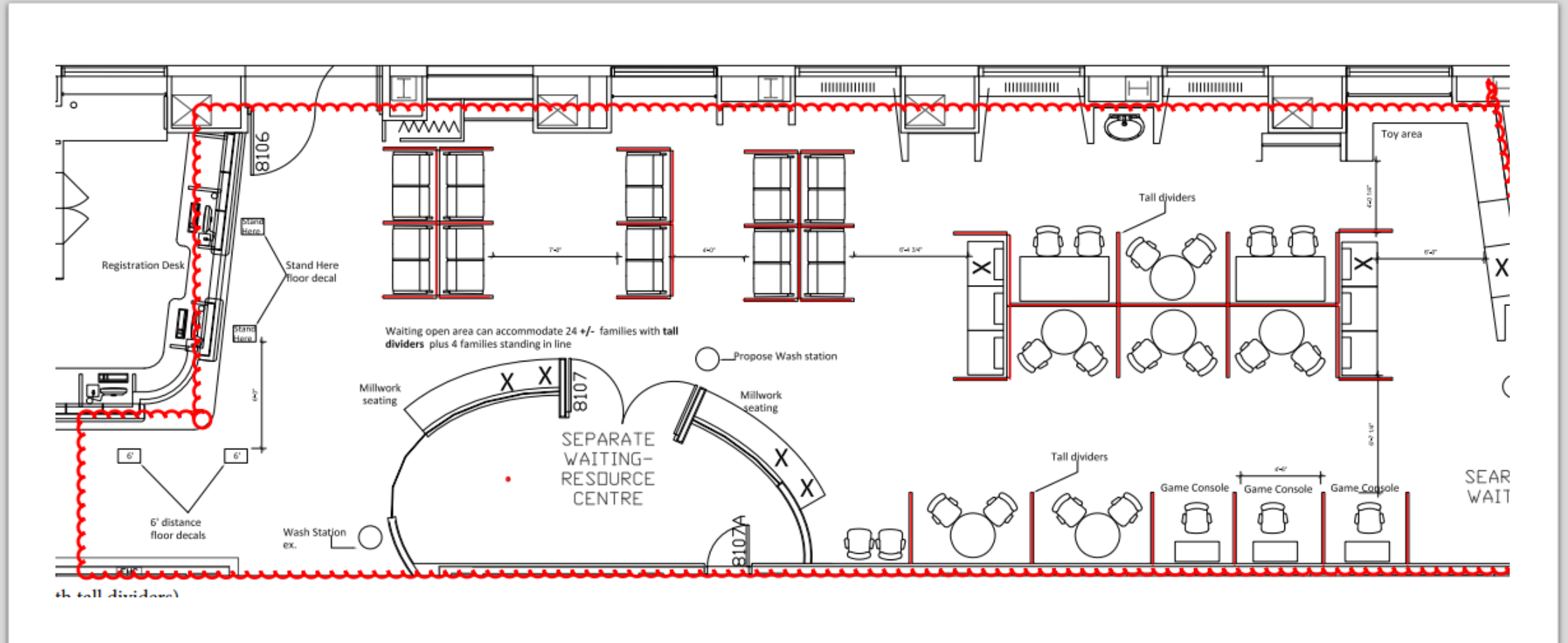


Spaced waiting
room seating



Plexiglass
dividers

Waiting Room Design- Sears Cancer Clinic



**WE ARE
FREQUENTLY
CLEANING**



**Rooms
between patients**



**Equipment
after each use**



**Common areas
and high-touch
surfaces**

**REDUCED
VOLUMES**



**More virtual
visits**



**Reduced
visitors**



**Reduced access
to common areas**



Sick

Last Updated: Oct

Video Visits – MyChart Patients: Guide for Patients & Families

- What is a Video Visit?.....
- MyChart Patients.....
 - Before your Video Visit Appointment.....
 - Connecting using a computer.....
 - Connecting using a mobile device.....
- Technical Support.....
- What is MyChart?



Sick

Last Updated: Oct

Video Visits – Non-MyChart Patients: Guide for Patients & Families

- What is a Video Visit?.....
- Non-MyChart Patients.....
 - Before your Video Visit Appointment.....
 - Connecting using a computer.....
 - Connecting using a mobile phone or tablet:
- Technical Support.....
- What is MyChart?

Virtual Visits

What has been your
experience with Virtual Visits?



Questions and Comments





Thank You